



ANOKA COUNTY COMMUNITY ACTION PROGRAM, INC.

1201 89th Avenue NE • Suite 345 • Blaine, MN 55434
Phone 763-783-4747 • FAX 763-783-4700 • Website: www.accap.org

JOB DESCRIPTION

Position Title: Family Service Worker
Class Title: Human Service Worker I
Range: 3
Reports to: Family Services Coordinator

FLSA: Non-Exempt

Position Requirements:

Education and Experience: Associates degree (A.A.) or equivalent from two (2) year college or technical school; six (6) months to one (1) year related experience and/or training; or equivalent combination of education and experience.

Licenses Required: None.

Certifications Required: Certification (or willingness to obtain) in: First Aid and CPR.

Knowledge: Knowledge of community resources; knowledge of social and economic problems, knowledge of methods, values, child abuse reporting, purpose and principles of social work.

Background Investigation Required: BI through MN Department of Human Services.

Knowledge: Knowledge of community resources; knowledge of social and economic problems, knowledge of methods, values, child abuse reporting, purpose and principles of social work.

Abilities: Ability to read, comprehend, and interpret documents such as safety rules, operating instructions, procedure manuals, and court documents. Complete tasks, reports and correspondence in a timely manner. Effectively speak before groups of families and employees of the organization.

Skills: Excellent oral and written communication skills; computer skills, time management skills, prioritizing and record keeping skills. Effective listening and counseling skills.

Duties and Responsibilities:

Assist parents to identify, understand, and work on family goals. Provide parents with information regarding local community services; make referrals as necessary. Provide training to families to help build self-sufficiency skills; conduct home visits. Maintain accurate family records with adequate provisions for confidentiality. Attend staff meetings and trainings. Collaborate efforts with community agencies. Assist with children that have behavior problems; substitute in all centers when needed; keep current on required state training. Make reports to the local child protection agency as needed. Performs other related duties as assigned.

Essential Job Functions:

Normal office procedures, able to lift and carry 50 pounds safely, sitting in a chair, standing, or walking for extended periods of time, repetitive body movement including bending, crouching, kneeling, reaching, pulling, pushing, twisting, and turning, and utilizing arms, hands, and fingers on phone system, and keyboarding, extended visual contact with computer monitors. Must be able to communicate effectively with clients and employees. Must be able to enter client's home, climb stairs and could come in contact with cigarette/cigar smoke and a variety of pets. Must have a valid driver's license.

Posting Date: February 2, 2017 Starting Salary: \$12.37 - \$13.61 DOQ
Closing Date: Until Filled Supervisor: S. Konen
Status: Permanent/FT
Benefits: Medical, Dental, Life, Disability, HSA, Vacation, Sick, Holiday, 403B, Section 125
Location: Anoka County

To receive an employment application, go to www.accap.org.